

the NATIONAL OCEAN SERVICE

Summer 2011 National Ocean Service Web Workshop Part 1: The Modern Web



The New Way: NOS (1995)



Welcome!

NOS is the primary civil agency within the Federal Government responsible for the health and safety of our nation's coastal and oceanic environment. As part of NOAA, the National Ocean Service provides a wide range of products and services, established on the best scientific basis, for the protection of life, property, and the environment.

NEW SERVICE!!



...The National Ocean Service is pleased to announce NOS MapFinder Service. Visit this interactive map site to access NOS data and products at the click of a button.

The New Way: NOS (2011)



NATIONAL OCEANIC AND ATMOSPHERIC ADMINISTRATION

Search

DATA EXPLORER HOME EXPLORE EDUCATION NOS NOW OCEAN MEDIA OFFICES WEBSITES ABOUT





What do coral reefs have to do with medicine?













TOXIN FOUND IN SEALS

VOICE YOUR OPINION

TIDES & CHARTS

Web: gateway to everything

- About 5 percent of texts have been digitized as of 2006.
- Virtually all recorded music has been digitized.
- About 12 percent of the half million films listed on IMDB have been digitized on DVD
- Number of Web sites on the Internet: 2 billion
- Number of blogs on the Internet: 250 million
- Videos watched on YouTube every day: 2 billion
- Every minute 35 hours of video uploaded to YouTube
- Number of images uploaded to Flickr every minute: 3,000
- Number of images on Flickr, Sept. 2010: 5 billion
- Number of images uploaded to Facebook, every year:
 36 billion

What makes the Web different

- It is random access (you don't have to start at the beginning)
- It is on demand (you don't have to wait for the 7:00 p.m. news, or the morning paper)
- It comes to you (you don't have to go to the theater, or a library)

•It is indexed.

It is recorded, and you can get metrics

Conventions: Banner and Corporate identity



- Link banner image to home page
- Link NOAA seal to www.noaa.gov

NOAA Sites

National Oceanic and Atmospheric Administration

National Environmental Satellite, Data & Information Service

National Marine Fisheries Service

National Weather Service

NOAA Research

NOAA Library

NOAAWatch

NOAA Careers

NOAA Staff Directory

NOS Program Offices

Center for Operational Oceanographic Products and Services

National Centers for Coastal Ocean Science

NOAA Coastal Services Center

National Geodetic Survey

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Office of National Marine Sanctuaries

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Acknowledgments

Information Quality

Freedom of Information Quality Act (FOIA)

Privacy Policy













Revised June 14, 2011 | Questions, Comments? Contact Us | Report Error | Disclaimer | About the Site | User Survey
Web Site Owner: National Ocean Service | National Oceanic and Atmospheric Administration | Department of Commerce | USA.gov
http://oceanservice.noaa.gov/welcome.html

Conventions: F-Shaped Pattern



- International Usability: Big Stuff the Same, Details Differ http://www.useit.com/alertbox/international-sites.html
- F-Shaped Pattern For Reading Web Content -http://www.useit.com/alertbox/reading-pattern.html

Conventions: Useful 404 errors

Don't over-format – it is an error page

NOAA Ocean Service

Oops!

I looked, but could not find what you were seeking.

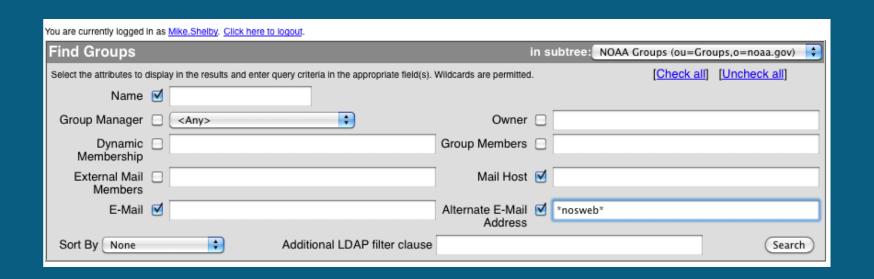
Please try one of the following entry points:

NOAA Ocean Service (http://oceanservice.noaa.gov/)

<u>Thematic Listing of National Ocean Service Web sites</u> (http://oceanservice.noaa.gov/Products/web_index.html)

Conventions: Specialized E-mail contacts

- Group account: nosweb@noaa.gov
- https://ui.nems.noaa.gov to search
- Advanced button:



Conventions: E-mail Search Results

| You are currently logged in as Mike.Shelby. Click here to logout. | | |
|---|--------------------------|--|
| cn=_NOS Webmaster,ou=Groups,o=noaa.gov Raw Display | | |
| Edit Group Members Groups | | |
| | | |
| Group Identification | | |
| Name | _NOS Webmaster | |
| Description | NOS Webmaster | |
| See Also | none | |
| Group Manager | NOS AA Mail Admins | |
| Group Owner | Lawrence.Charters | |
| Group Membership | | |
| Dynamic Membership | | |
| Group Members | <u>Lawrence.Charters</u> | |
| | <u>Davida.Remer</u> | |
| | Mike.Shelby | |
| | emily.crum | |
| | Troy.Kitch | |
| External Mail Members | | |
| Mail Delivery | | |
| E-Mail Address | nos.webmaster@noaa.gov | |
| Alternate Address | nosweb@noaa.gov | |
| | nos.web@noaa.gov | |
| Mail Host | mail.nos.noaa.gov | |

Web site policy and five Ws

- Who?
- What? [content issue]
- When?
- Where? [content issue]
- Why? [content issue]
- How? [content issue]
- Latin: Quis, quid, quando, ubi, cur, quem ad modum, quibus adminiculis [who, what, when, where, why, in what way, by what means]

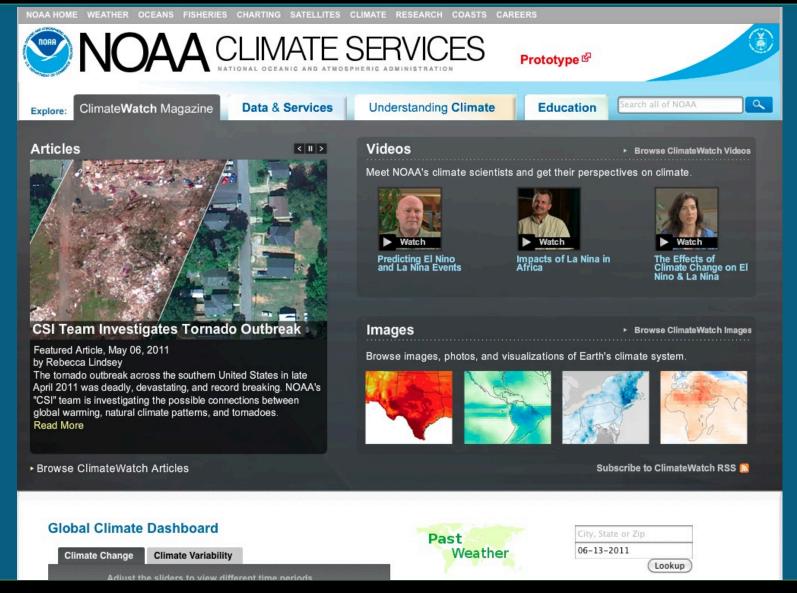
Web site policy and five Ws II



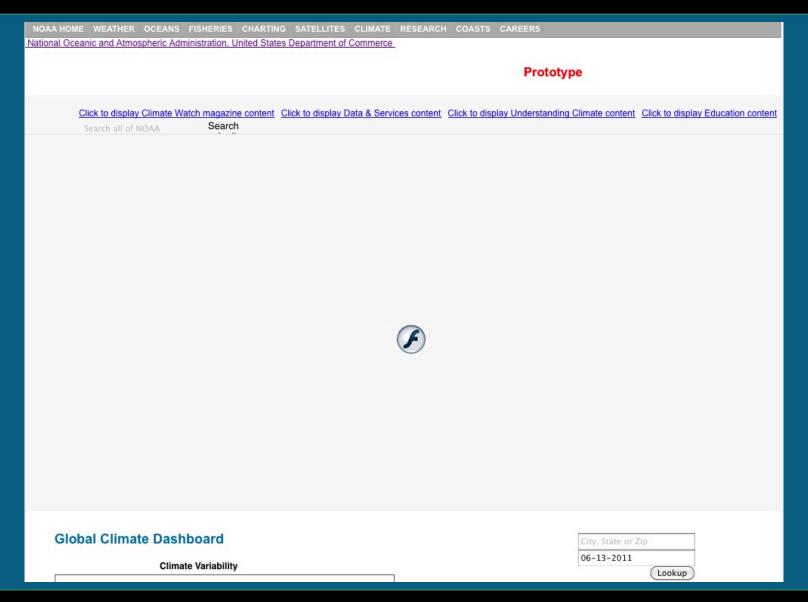
Web site policy and search engines

- Web sites are, deep down, text.
- Government policy, with few exceptions, is aimed at making this text available to all.
- Section 508 of the Rehabilitation Act is aimed at visitors with disabilities.
- The most frequent disabled visitors are Google and Bing.
- Make Google and Bing happy and you comply with *policy*, including Section 508.

Web site policy: search is blind



Web site policy: search is blind II



Web site policy: search is blind II

HTTP/1.1 200 OK

Date: Wed, 15 Jun 2011 12:43:33 GMT

Content-Length: 40426

Title: NOAA Climate Services

X-Meta-Author: US Department of Commerce, NOAA, National

Oceanic and Atmospheric Administration

X-Meta-DC.Creator:

X-Meta-DC.Date.Created: 2009-06-25

X-Meta-DC.Date.Reviewed: 2009-06-25

X-Meta-DC.Description:

X-Meta-DC.Language: EN-US

X-Meta-DC.Title:

X-Meta-Description:

X-Meta-Keywords: noaa, climate, service, climate change, global warming, carbon dioxide, temperature, sea level, sea ice, past weather

Web site policy: NOAA logo

 Who: who are we? The NOAA name and logo – clear and undistorted – provides an answer.



Web site policy: NOAA logo II



Web site policy: NOAA logo III



Web site policy: NOAA logo IV



NOAA CELEBRATES

200 YEARS of SCIENCE, SERVICE, and STEWARDSH





Web site policy: NOAA logo V



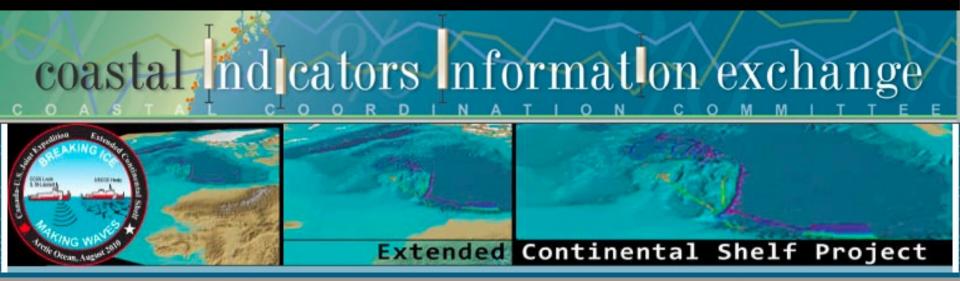
Web site policy: NOAA logo VI

coastal indicators information exchange

Web site policy: NOAA logo VII



Web site policy: NOAA logo VIII





MPA O NOAA

About MPAs

National System

Data & Analysis

Resources

Science & Stewardship

Advisory Comn

NATIONAL MARINE PROTECTED AREAS CENTER

www.mpa.gov

Web site policy: NOAA logo IX

NATIONAL MARINE SANCTUARIES

Home

About Your Sanctuaries

Visiting Your Sanctuaries

Expeditions

NATIONAL MARINE

WELCOME

Welcome to the National Marine Sanctuaries web site.

Here you'll discover the marine life and extraordinary
habitats that make up your nation's marine
sanctuaries and our continuing efforts to
conserve these ocean and coastal treasures.

Web site policy: NOAA logo X

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Web site policy: NOAA logo XI



Web site policy: NOAA logo XII



Web site policy: NOAA logo XII







INTEGRATED OCEAN OBSERVING SYSTEM































































Web site policy: contact link

Who: contact us

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Who: contact us

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Contact Us

NOS encourages its constituents and the public to communicate their questions, ideas, concerns, and suggestions to us. To assist visitors to our Web site, this page provides points of contact for NOS headquarters and different sections of the NOS website.

NOS Headquarters

Assistant Administrator for Ocean Services and Coastal Zone Management NOAA's National Ocean Service SSMC4, Room 13632 1305 East-West Hwy

Silver Spring, Maryland 20910 (301) 713-3074

For media inquiries, contact NOS Public Affairs:

(301) 713-3066
Ben.Sherman@noaa.gov or John.Ewald@noaa.gov

For **constituent and interest group inquiries**, contact NOS *Constituent Affairs*:

(301) 713-3060 nos.constituent@noaa.gov

For general public inquiries about NOS, contact:

Communications and Education Division NOAA's National Ocean Service SSMC4, Room 13317 1305 East-West Hwy Silver Spring, MD 20910 Ph; (301) 713-3010

Email: nos.info@noaa.gov

NOS is happy to supply any available publication produced by the National Ocean Service that is not available for downloading from this website or the website of an NOS program or staff office. Refer to the contact information in the Outreach or Publications sections of this website for the name or email address of the individual or office to contact.

NOS regrets that it is unable to conduct research in response to questions for the purpose of meeting school assignments or filling extremely broad and all-encompassing requests for materials.

NOS Website

For questions or comments about the technical aspects of this site, email:

nos.web@noaa.gov. For questions or comments about the content on the site,
email: nos.info@noaa.gov.

Web site policy: date of revision

 When: Date of revision/review. Not DOC policy; Information Quality Act requirement

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Web site policy: privacy policy

 Privacy policy: are we secretly working for the police? CIA? Wal-Mart?

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Web site policy: privacy policy II

Privacy policy for embedded content Specifically, information collected during your visit may be shared with the following specific non-governmental entities:

- Twitter. We offer a Twitter widget on our site that accesses a Twitter.com widget service in order to provide you with a current list of the latest NOS 'tweets.'
- Google. We offer a YouTube widget on our site that accesses Google.com (the parent company of YouTube) in order to provide a current list of the latest NOS YouTube videos.
- Flickr. We offer a Flickr widget on our site that accesses flickr.com in order to provide you with a current list of the latest NOS Images posted on the Flickr service.
- Amazon Simple Storage Service (S3). We have contracted with an outside firm (crazyegg.com) to track where visitors click on a given page, using X/Y coordinates. This spatial information is used in our ongoing improvement process to determine the placement of information on a page. The only information passed on to the third party is the X/Y coordinates of clicks, as well as the browser's Internet address and browser type. No private information is passed on. The scripts that collect and parse this information are located on Amazon.com S3 servers.
- Foresee. We have contracted with an outside agency (foreseeresults.com) to measure customer satisfaction with our Web site via a pop-up survey. If you choose to take this survey, your submission will be sent to Foresee. We use the results of this survey to improve the Web site and do a better job of providing information to the public.

Web site policy: disclaimer policy

 Disclaimer: we are responsible for our content, not non-NOAA content

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Web site policy: Web site owner

Only policy that is strictly bureaucratic.
 DOC wants to know who owns what.

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